

## Age Group Team Canada

### *What Does Your Team Management Fee Do for You?*

Triathlon Canada is committed to providing a fantastic experience for all of our Age Group Team Canada members. Attending a World Championship event and racing for Canada is huge honour, and we are incredibly proud of our athletes. We will be with you throughout your entire experience starting with your domestic qualification events and carrying through and beyond your return home from your World Championship event.

Here are some of the services provided:

#### **1. TEAM MANAGERS**

Your team managers work year-round to prepare you for your World Championship experience. Some of the services they provide include:

##### **Phase 1: Qualification**

1. Working with the Provincial Sport Organizations to build the Age Group World Championship Qualification Calendar
2. Processing results from every Age Group World Championship Qualification event nation-wide
3. Managing roll-down of qualification spots for each qualification event
4. Confirming qualified athletes to the team

##### **Phase 2: Communication and Logistics**

5. Communicating team selection to all qualified athletes
6. Posting Age Group World Championship Team information to the Triathlon Canada website
7. Providing regular communications, updates, recommendations and reminders
  - a. Creating the Team Canada Pre-Event Guide and Post-Race Survey
  - b. Producing the Team Canada Event Schedule
8. Establishing local Host Hotels and Team Canada group accommodation rates *where possible*
9. Planning and booking Meet & Greet social functions
10. Building the online registration systems
11. Liaising with the Local Organizing Committee and the International Triathlon Union
12. Ensuring that uniform designs are approved, and the online store is set-up
13. Answering any questions and providing assistance throughout the year

##### **Phase 3: On-site**

14. Providing race briefings in both official languages
15. Running course familiarization and training sessions
16. Providing and updating an electronic information board and forum
17. Facilitating the Meet & Greet social functions
18. Providing information on local services
19. Attending all ITU/LOC race briefings - point of contact for any changes or updates
20. Acting as race day emergency contacts/support for all team members
21. Assisting in the case of a medical emergency
22. Facilitating the appeals process as required
23. Facilitating any required insurance reporting
24. Troubleshooting any problems on the ground

## **2. TEAM CANADA MEET & GREET**

Each World Championship Event includes a Meet and Greet social function. This is an opportunity to get to know your fellow Age Group Team Canada members. It is also an opportunity to experience some of what the host city has to offer, and have your last-minute questions answered face-to-face. This is an important part of the World Championships experience, and your Meet and Greet is fully included in your team management fees. Additional tickets can be purchased for friends and family to attend as well.

## **3. INSURANCE**

The ITU requires that all athletes competing at the World Championships have out-of-country medical insurance, which includes personal accident insurance and liability and covers training sessions as well as race day activities. Triathlon Canada works to facilitate this by establishing relationships with insurance companies that deal specifically in sport accident insurance, negotiating competitive rates, and ensuring that all participant lists and dates of coverage are submitted prior to the event. Triathlon Canada also facilitates submission of any claims post-event.

## **4. Age Group World Championship Qualification Spots**

Triathlon Canada is allocated 20 Age Group World Championship Qualification Spots to international World Championship events, and 25 spots for domestic World Championship events across all available disciplines per age group and per gender. These spots must be allocated out across the provinces to host events, and results from each race must be collected and processed into the entry system. Triathlon Canada facilitates this process from completing the provincial allocation, to building out the event calendar for the year, through to ensuring that each qualifying athlete receives their spot.